

Out of warranty upgrade or repair prices:

Hardware and/or Software Diagnosis	Free
Data Transfer from Old — New Device	Free with purchase of a new device.* \$15.00 for externally purchased devices.
Hard-Drive Replacement or Upgrade	\$20.00 for Hard-Drive Install Only \$30.00 for OS Install + Data Transfer
RAM (Memory) Upgrade	\$15.00
OS Installation, Backup + Transfer	\$30.00
Battery Replacement	\$20.00

*Free data transfers are only eligible to purchases made at the Student Technology Center (ComputerStore).

Out of warranty repairs or upgrades require the student, staff, or faculty member to bring their own part(s) for installation. Neither the Student Technology Center (ComputerStore) nor Columbia College Chicago is responsible for faulty parts. If a defect exists in a replacement part after the installation, we are not responsible for the (1) repair the part(s) (2) replacement of the part with a new, used or reconditioned equivalent part.



In-warranty repair information:

When a product is covered by warranty or an extended service contract, such as the AppleCare Protection Plan, the Student Technology Center (ComputerStore) will perform repairs under the terms of such warranty or extended service, provided that student, staff, or faculty member has presented satisfactory proof of the product's eligibility for such repairs. You will be responsible for any additional charges applicable under or beyond your product's warranty or extended service contract, including any applicable tax.